



**BUFFALO NIAGARA**<sup>®</sup>  
INTERNATIONAL AIRPORT

# QuieterHome<sup>®</sup> Program

PRE-CONSTRUCTION BROCHURE





# Your New Sound Insulation Treatments Are Coming Soon!

As a participant in the Buffalo Niagara International Airport's QuieterHome<sup>®</sup> Program, you'll soon see dramatic improvements in the level of aircraft noise inside your home. To help you get started, we've prepared this brochure to spotlight important information about your role in the sound insulation process. Please read it carefully.

Approximately 6 to 10 weeks after the final measurement walk-through at your home, you will receive written notification of the date construction is to begin. You will have at least one full week between the time you receive the notification and the actual start of work to make any necessary preparations.

## Pre-Construction Meeting

Two days prior to your construction start date, your assigned inspector will meet with you to discuss a list of items that must be completed prior to the start of construction:

- ▶ Remove all curtains and drapes from windows and doors
- ▶ Move all furniture away from windows and doors, allowing at least 48 inches of clear working space in front of and on each side of the windows and doors
- ▶ Remove any items from attics and other spaces that are to receive new insulation
- ▶ Take fragile items from all walls and shelves; store them in a safe place so they will not be damaged during construction
- ▶ Remove all valuables from the work area to protect them from possible damage during the construction process
- ▶ Remove any electrical door locks

### *Two more important preparation points:*

- ▶ If you are scheduled to receive a new heating, ventilation and air conditioning (HVAC) system, the area around your furnace and electrical equipment must be cleared and accessible.
- ▶ If you have a security system installed in your home, you are responsible for contacting the service provider to have all components removed from around windows and doors. You must also make arrangements to have the system re-installed. Any charges from your service provider will be your responsibility.

**Please note:** If you are physically unable to perform any of the tasks highlighted above and do not have friends or family who can assist you, please contact C&S Companies at 716-632-3506.

## During Construction

You are required to make your home accessible to the contractor during construction. If you cannot be present, please have a representative (an adult, 18 years or older, who can speak on your behalf) available. It usually takes between 8-10 consecutive working days to complete the construction process.

Normal working hours are from 8:00 am to 5:00 pm, Monday through Friday, unless specific arrangements are made.

## Construction Completion

Once all the doors, windows, insulation, electrical and HVAC systems have been installed, the field inspector assigned to your home will conduct a final inspection in your presence. Any outstanding item that requires correction or completion will be identified and provided to the contractor for resolution.

## Final Acceptance

Once the contractor has completed all necessary resolutions identified in the inspection, your field inspector will once again visit your home to check the work. When the inspector verifies that all items have been completed, your home will receive a final acceptance. If you wish, you may choose to participate in these inspections.

## What You Can Expect

As with any construction job, you can expect some minor inconveniences. While your contractor will make every effort to keep disturbances to a minimum, you can expect some excess dirt and dust, as well as workers entering your home throughout the work day.

**Please note:** We advise you to place valuables or items of personal importance in a safe location during the construction period in order to better protect them from accidents or damage.

## Be Patient

We ask you to please be patient during the construction process. The QuieterHome® Program was designed to make your home – and your community – more enjoyable than ever. And while there may be some disturbances to your normal routines during the construction, we're confident you'll find the final results more than worth the inconvenience.

## Warranty Package

Your Program Coordinator will provide you with a warranty package which contains workmanship and product warranty information. Every product installed in your home as part of the program comes with a one-year workmanship warranty, after which you will be asked to contact the manufacturer directly for any additional warranty issues. We will provide you with a complete listing of all necessary contact information along with your warranty package.

## We're Here To Serve You

Throughout the entire construction process C&S Companies, your field inspector and contractor will be with you every step of the way. If you wish to speak directly to a program representative, you may call:

**C&S Companies Program Representative**

**Monday – Friday, 8:00 a.m. to 5:00 p.m.**

**Phone: 716-632-3506**

**Fax: 716-632-4247**

**E-mail: [buffaloncp@cscos.com](mailto:buffaloncp@cscos.com)**

**Assigned Field Inspector:**

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**Cellular Phone No:**

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The Buffalo Niagara International Airport, the New York State Department of Transportation and the Federal Aviation Administration are working together to build a better – and quieter – community.



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[www.quieterhomebuffalo.com](http://www.quieterhomebuffalo.com)